

Crisis, Emergency, and Information Services

Updated: 1/6/2020

Emergency Crisis Response

Call or Text 911

*Ask for CIT (crisis intervention trained) officer to help persons with mental disorders and/or addictions access medical treatment rather than place them in the criminal justice system due to illness related behaviors.

Champaign County Crisis Line..... (217)-359-4141
24-hour suicide prevention and crisis hotline for the Champaign County, Illinois area.

SASS (Screening, Assessment, and Support Services)1-800-345-9049
A crisis mental health service program for children and adolescents, who are experiencing a psychiatric emergency.

2-1-1 United Way..... 211

24-free phone line to help the public find needed services in the community.

Website: www.unitedwayillinois.org/211/211.php and www.navigateresources.net/path/

American Red Cross..... (217)-351-5861

Location: 404 Ginger Bend Drive, Champaign.

Services for those affected by natural disasters and single family fires.

Website: www.redcrossillinois.org

Child Abuse Hotline (DCFS)..... 1-800-252-2873

24-hour hotline to report suspected child abuse/neglect.

Crisis Nursery..... (217)-337-2730 (crisis line)

Location: 1309 W. Hill St., Urbana.

Free 24-hour emergency child care for families with children, up to age 5. Staff speak Spanish. Website:

www.crisisnursery.net

DCFS – Illinois Department of Children and Family Services..... (217)-278-5400

Location: 508 S. Race Street, Urbana

Housing assistance, parent education, and family support.

Disaster Distress Line..... **1-800-985-5990** or Text **66746**

Spanish: 1-800-985-5990, press 2

Provides 24/7, 365-day-a-year crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters.

Website: <https://www.samhsa.gov/find-help/disaster-distress-helpline>

Domestic Violence Hotline (Courage Connection) (217)-384-4390 (hotline)
(217)-352-7151 (office)

Hotline for those experiencing domestic violence. Homeless services and supportive services. Website:

www.courageconnection.org

Elder Abuse Hotline (Illinois Department on Aging)1-866-800-1409

24-hour hotline to report elder abuse.

Khalil Center Helpline.....1-877-565-8860
Hours vary daily. Team members have been trained to provide direct, immediate and confidential support to Muslims in crisis situations.
Website: <https://khalilcenter.com/crises-helpline/>

National Runaway Safeline..... 1-800-786-2929
24-hour crisis line for children/parents.
Website: www.1800runaway.org

National Suicide Prevention Lifeline..... **1-800-273- 8255** or text **HOME to 741741**
Spanish: 1-888-628-9454
24-hour free confidential support for people in distress and their support network.
Website: www.suicidepreventionlifeline.org
More Information About Texting: <https://www.crisistextline.org/texting-in>

Parent Help Line..... (217)-544-5808
1-800-727-5889
Phone support and parenting information.
Website: www.parenthelpline.org/About-Us/Contact-Us

Poison Control Center..... 1-800-222-1222 (English)
1-888-285-1361 (other than English) Poison control information. www.illinoispoisoncenter.org

Rape, Advocacy, Counseling, and Education (RACES)..... (217)-384-4444
Location: 300 S. Broadway Avenue #154a Urbana (Lincoln Square Mall) 24-hour Rape Crisis hotline, counseling services are also available.
Website: www.cu-races.org/

Trans Lifeline.....1-877-565-8860
9am-3am CST. Peer support hotline is run by and for trans people.
Website: <https://www.translifeline.org/>

Trevor Lifeline (for LGBTQ+)**1-866-488-7386** or Text **678-678**
The Trevor Project is the leading national organization providing crisis intervention and suicide prevention services to lesbian, gay, bisexual, transgender, queer & questioning (LGBTQ) young people.
Website: <https://www.thetrevorproject.org/>

Veterans Crisis Line.....**1-800-273-8255 and Press 1** or Text **838-255**
24/7 crisis line serving: All veterans, all service members, national guard and reserve, and family members and friends of veterans.
Website: <https://www.veteranscrisisline.net/about/what-to-expect>

YouthLine..... **1-877-968-8491** or text **839-863**
Staffed by youth 6pm-12am CST. YouthLine is a free, confidential teen-to-teen crisis and help line. Contact us with anything that may be bothering you. No problem is too big or too small for the YouthLine!
Website: <https://oregonyouthline.org/>