



**CHAMPAIGN COUNTY/UNIVERSITY OF ILLINOIS JOINT COVID EMERGENCY OPERATIONS CENTER
11 GERTY DRIVE, CHAMPAIGN, ILLINOIS 61820**

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Champaign County COVID-19 Briefing

Champaign, Ill.— All media briefings are provided under the leadership of the Champaign County Emergency Operations Center (EOC).

We are announcing a cumulative total of 5,746 cases in Champaign County which includes 322 new cases for the time period of October 15-21, 2020. There has been a total of 28 COVID-related deaths. These numbers are accurate as of the release time.

For daily information on demographics, please visit CUPHD’s website at: <https://www.c-uphd.org/champaign-urbana-illinois-coronavirus-information.html>.

Additional resources and information

Influenza – This year it is more important than ever to get a flu shot. Each season, millions of Americans are sickened with flu, hundreds of thousands are hospitalized, and tens of thousands die. This season we are also battling COVID-19, another virus that can cause severe respiratory illness. While a vaccine for COVID-19 is still under development, there is a vaccine for flu that has been proven to be safe and effective over the past 50 years. Getting a flu vaccine can help you avoid co-infection with COVID-19 and flu.

Your best protection against flu is the flu vaccine. Please get yours today and avoid co-infection with COVID-19.

Halloween guidance – The Champaign-Urbana Public Health District (CUPHD) and the Illinois Department of Public Health (IDPH) have issued guidance for safer practices during Halloween this year. Because some of the traditional ways to celebrate this holiday do not allow for proper social distancing, CUPHD encourages all communities throughout Champaign County to follow the guidance to allow for safe Halloween celebrations.

Trick-or-treating events need to incorporate social distancing, masking, and proper handwashing, as well as adherence to event size limitations. For this year, it would be safest to plan special events at home, using social media and other meeting platforms to connect with family and friends. As a reminder, if you think you could have COVID-19 or may have been exposed to someone with COVID-19, you should not participate in in-person Halloween festivities and should not give out candy to trick-or-treaters. Individuals at increased risk for severe illness should not attend in-person Halloween gatherings.

Full guidance can be found at: <https://www.c-uphd.org/documents/admin/coronavirus/Halloween-Guidance.pdf>.

Holiday guidance - As everyone prepares for the upcoming holiday season, find safety tips here: <https://www.c-uphd.org/documents/admin/coronavirus/COVID-19-Guidance-Holidays.pdf>.



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Case investigations, contact tracing and scams - The Champaign-Urbana Public Health District's (CUPHD) COVID-19 Case Investigation and Contact Tracing program is asking residents to answer the call and help slow the spread of COVID-19. By answering the call, you can help keep yourself, your family and your community safe.

Residents who test positive for COVID-19 or are identified as a close contact to a positive case will receive a call from 312-777-1999 or a 217-531 phone number. If a call from either number is missed, individuals are able to call it back and be routed to a case investigation/contact tracing specialist.

During this call, specialists from CUPHD will ask the positive case about their illness and about anyone they may have had close contact with while ill. Staff will also ensure that the person with COVID-19 has the necessary resources needed to stay home and isolate to prevent the spread of COVID-19. Close contacts will be notified and necessary information for quarantine will be provided to them. They will be advised to stay at home, monitor their symptoms and answer daily health assessments sent by CUPHD. Staff will ensure they have the necessary support and resources.

Unfortunately, there are scammers who are taking advantage of this important public health tool of contact tracing by attempting to obtain personal information from unsuspecting people.

It is important to note, CUPHD staff will call from 312-777-1999 OR a 217-531 number, always provide their name, and will **never** ask for:

- Money
- Debit/Credit Card or Bank Account Information
- Social Security Numbers (SSN)
- Immigration Status

For more information about CUPHD's case investigation and contact tracing efforts, visit <https://www.c-uphd.org/champaign-urbana-illinois-coronavirus-information.html>.

COVID-19 testing option - COVID-19 testing site is available at the Market Place Shopping Center in Champaign.

This is a service that can be obtained without a doctor's referral, code, or appointment. Tests are available for anyone, including individuals walking up to the site, and there is no limit to the number of tests one person is allowed to take.

8:00 a.m. – 4:00 p.m. (7 days a week while daily supplies last)
Market Place Shopping Center, 2000 N. Neil Street, Champaign

Testing site is located on the east side of the mall – enter through the south mall entrance off of Market Street

****This site will close during inclement weather***

Testing - The test is quick and painless with a 10-15 second swab inside of each nostril. According to the Illinois Department of Public Health, the nasal swab has the same sensitivity to detect coronavirus as the nasopharyngeal swab and is CDC approved.



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The Champaign testing site uses a local laboratory and results are typically received within 24-48 hours. You will be called with results and must answer the phone. You'll receive a call from an 888 number and no message will be left. When you receive verbal results over the phone you can request a paper copy to be sent to you.

Please note - Patients receiving required pre-surgery or pre-procedure testing should receive that test as directed by their doctor's office to avoid delays.

211 - This is a service provided by the United Way with trained specialists to match people to the right service agency based on your individual needs. For access, dial 211 or visit the Champaign County 211 website at uwayhelps.org/211.

Champaign County COVID-19 Resource Site - During this challenging time, the community is coming together to provide solutions. A county website has been created to provide information, updates and needed resources that provide support. This information can be found at: champaigncountycovid19.org

The COVID-19 website will be updated as new information is received.

COVID-19 Patient Resources

Carle (217) 902-6100

- The Carle COVID-19 Hotline is open 24/7 to assist patients with an assessment and direction on when or where to seek care and/or testing.
- Carle offers an [online assessment tool](#) to begin screening for COVID-19.
- Carle is offering video visits for those who prefer to see their physician from the comfort of their own home, while safely distancing from others. Patients can go to mycarle.com or call their doctor's office to see if a video visit is the right choice for them.
- Carle remains open to meet essential Primary and Specialty Care needs. Your provider may address many health needs by phone or video visits. In-person visits require a mask for all and follow social distancing best practices and enhance cleaning routines at our locations. All Carle Emergency Departments remain open for people needing immediate care for life-threatening emergencies.
- [Carle cares for you](#): Get tips for a healthy community at school, at work and at play.

Champaign-Urbana Public Health District (217) 239-7877

- CUPHD's COVID hotline is available seven days a week between the hours of 8 a.m. – 5 p.m. If you do not reach a person, leave a voicemail that includes your name and phone number with a brief message.
- Email coronavirus@c-uphd.org
- Updated information available at c-uphd.org.
- Follow Champaign-Urbana Public Health District on Facebook, Twitter and Instagram for up-to-date information.

Christie Clinic

- Patients with questions or concerns or who want to inquire about testing are asked to call their provider's office.
- Christie Clinic providers are now available for preventative care appointments and elective procedures. We have taken precautionary measures to open our doors for non-urgent healthcare concerns. Patients can visit their MyChristie patient portal or call their provider to request an appointment.



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- Need Urgent Care? Visit a Christie Clinic Convenient Care.
 - Launched June 1: Christie Clinic Curbside Convenient Care: 1801 West Windsor Road, Champaign, IL 61822
 - Reopened June 1: Christie Clinic in Mahomet: 1001 Commercial Drive, Mahomet, IL 61853
 - Christie Clinic in Danville on Vermilion: 3545 North Vermilion Street, Danville, IL 61832
 - Christie Clinic in Urbana: 1710 East Windsor Road, Urbana, IL 61802

OSF 833-OSF KNOW (833-673-5669)

OSF HealthCare is reminding the public to remain committed to preventing the spread of COVID-19 as a community. The important thing is to not give up, or give in to “pandemic fatigue” as COVID continues to be a serious threat across the state of Illinois. We are asking the community to band together and continue practicing the 3 Ws: Wear a mask, Wash your hands, and Watch your distance.

It is equally important to get a flu shot this year since the flu vaccine remains the best way to protect yourself. There has been an increase in hospitalizations from COVID across the region, which makes it all that more important to protect yourself and others from the flu in order to save medical resources for the care of COVID-19 patients.

OSF HealthCare offers Clare, a digital assistant chatbot available on our [home page](#) to help screen for and educate the public about COVID-19. You do not have to be an OSF patient to use Clare.

- The COVID-19 Nurse Hotline is staffed by OSF registered nurses around the clock, and during times of heavy usage will be staffed by other OSF health care professionals.
- Clare, the virtual assistant chatbot on osfhealthcare.org, is equipped to begin screenings for and educate the public about COVID-19.
- **OSF SilverCloud**-An online platform available at osfhealthcare.org/silvercloud, available 24/7 to help manage stress, anxiety and depression. It’s backed by a live health care professional who can direct users to in-person or telehealth care if necessary.

Promise Healthcare

Promise is now available for all primary care needs including, prenatal, vaccinations and well child exams. Most dental services are now available with SmileHealthy. All patients are screened for COVID-19 symptoms and risks at time of scheduling and at check in. The waiting area is appropriately spaced apart and an additional waiting area is available for those that present with symptoms or other risk factors.

Call (217) 356-1558 for care at **Frances Nelson**
 Call (217) 693-4660 for care at **Promise on Walnut**
 Call (217) 403-5477 for dental care with **SmileHealthy**

COVID-19 testing is available outside Frances Nelson. Both swabbing and serum tests are available. Call our COVID-19 Care Line at (217) 403-5402. Testing is available from 8:00 – 5:00, Monday through Friday at Frances Nelson, 819 Bloomington Road, Champaign. The provider will determine which test is clinically appropriate.

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