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**CHAMPAIGN COUNTY/UNIVERSITY OF ILLINOIS JOINT COVID EMERGENCY OPERATIONS CENTER  
11 GERTY DRIVE, CHAMPAIGN, ILLINOIS 61820**

**Contacts:**

Champaign-Urbana Public Health District (217) 239-7877  
 Christie Clinic (217) 239-6248  
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For release on May 13, 2020 at 4 p.m.

**Champaign County COVID-19 Daily Briefing**

Champaign, Ill.— All daily media briefings are provided under the leadership of the Champaign County Emergency Operations Center (EOC).

We are announcing 14 new cases today; Champaign County has a cumulative total of 322 cases. There have been a total of seven COVID-related deaths. These numbers are accurate as of the release time.

For information on demographics, please visit the Champaign-Urbana Public Health website at: <https://www.c-uphd.org/champaign-urbana-illinois-coronavirus-information.html>

**Additional resources and information**

**Restore Illinois** – On Tuesday, May 5, 2020, Governor Pritzker released Restore Illinois, a five-phased plan that will reopen the state, guided by health metrics and with distinct business, education, and recreation activities characterizing each phase. The plan is based upon regional healthcare availability, and it recognizes the distinct impact COVID-19 has had on different regions of the state as well as regional variations in hospital capacity. For more information, see the section labeled “Central Region (EMS Regions 3 and 6)” of the Restore Illinois for Champaign County.

<https://www.dph.illinois.gov/restore>

**Mask guidance** – Effective May 1, 2020, any individual who is over age 2 and able to medically tolerate a face-covering (a mask or cloth face-covering) shall be required to cover their nose and mouth with a face-covering when in a public place and unable to maintain a six-foot social distance at all times. Face-coverings are required in public indoor spaces such as stores. Businesses can require patrons to wear face coverings to enter their facility to protect their employees. Medical grade masks should be reserved for healthcare or first responders.

CDC’s guidance on how to make a face mask:

<https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html>

**CDC Guidance** - The latest CDC guidance has expanded the list of COVID-19 symptoms to include some of updates from those who are infected have shared. A complete list available at CDC: <https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html>

**211** - This is a service provided by the United Way with trained specialists to match people to the right service agency based on your individual needs. For access, dial 211 or visit the Champaign County 211 website at [uwayhelps.org/211](http://uwayhelps.org/211).



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**Champaign County COVID-19 Resource Site** - During this challenging time, the community is coming together to provide solutions. A county website has been created to provide information, updates and needed resources that provide support. This information can be found at: [champaigncountycovid19.org](http://champaigncountycovid19.org)

The COVID-19 website will be updated as new information is received.

### Community transmission

We have community transmission, meaning the virus is circulating among the local community and infecting people who are not sure how or where they were infected, we all should consider ourselves at risk for exposure to COVID-19. That means that everyone should stay home as much as possible and self-monitor for symptoms. Self-monitoring means checking yourself daily for fever, cough, shortness of breath or a sore throat.

### COVID-19 Patient Resources

#### Carle (217) 902-6100

- Carle remains open to meet essential Primary and Specialty Care needs. Examples of essential appointments include high blood pressure, ear infection and minor cuts and fractures. Patients should call the COVID-19 Hotline at (217) 902-6100 to be assessed and directed to the appropriate location for care. Your provider may address many health needs by phone or virtual visits in accordance with social distancing best practice. All Carle Emergency Departments remain open for people needing immediate care for life-threatening emergencies.

#### Champaign-Urbana Public Health District (217) 239-7877

- CUPHD's COVID hotline is available seven days a week between the hours of 8am-7pm. If you do not reach a person, leave a voicemail that includes your name and phone number with a brief message.
- Email [coronavirus@c-uphd.org](mailto:coronavirus@c-uphd.org)
- Updated information available at [c-uphd.org](http://c-uphd.org).
- Follow Champaign-Urbana Public Health District on Facebook, Twitter and Instagram for up-to-date information.

#### Christie Clinic (217) 366-4070 (8 am – 5 pm; Monday – Friday)

- Christie Clinic providers are now available for preventative care appointments and elective procedures. We have taken precautionary measures to open our doors for non-urgent healthcare concerns. Visit your MyChristie patient portal or call your provider to request an appointment.
- Telehealth, in-person and convenient care appointments are available. Speak with your provider about the best appointment for you.

#### OSF 833-OSF KNOW (833-673-5669)

- The COVID-19 Nurse Hotline is staffed by OSF registered nurses around the clock, and during times of heavy usage will be staffed by other OSF health care professionals.
- Clare, the virtual assistant chatbot on [osfhealthcare.org](http://osfhealthcare.org), is equipped to begin screenings for and educate the public about COVID-19.
- OSF COVID Companion is a free text messaging tool that the public can use to receive guidance about COVID-19. To subscribe, users can text OSF to 67634.



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- **OSF SilverCloud**-An online platform available at [osfhealthcare.org/silvercloud](https://osfhealthcare.org/silvercloud), available 24/7 to help manage stress, anxiety and depression. It’s backed by a live health care professional who can direct users to in-person or telehealth care if necessary.
- OSF HealthCare is launching a Pandemic Health Worker Program (PHWP) that will serve individuals with COVID-19 symptoms. A person is eligible for the PHWP if he or she is showing COVID-19 symptoms, or is at high risk for contracting the virus, but does not require emergency or inpatient care, and can be digitally monitored at home. They must first call the COVID-19 Nurse Hotline (**833-OSF-KNOW**) and be digitally triaged by a nurse. Depending on the answers to the screening questions, the nurse or other provider will determine if they are eligible for the PHWP. If enrolled, the client will be notified and receive a phone call from a Pandemic Health Worker within 48 hours.

**Promise Healthcare**

COVID-19 testing is available at Frances Nelson. If you have symptoms, call our COVID-19 Care Line at (217) 403-5402 or (217) 356-1558. Testing is available from 7:30 am – 5:15 pm, Monday through Friday at Frances Nelson, 819 Bloomington Road, Champaign.

- Call (217) 356-1558 for care at **Frances Nelson**
- Call (217) 693-4660 for care at **Promise on Walnut**
- Call (217) 403-5477 for dental care with **SmileHealthy**

The SmileHealthy Dental Center at Frances Nelson remains open Monday through Friday from 9 a.m. – 1 p.m. to treat dental emergencies of pain or swelling. The clinic located at 819 Bloomington Road, Champaign welcomes patients with Molina, Meridian, Medicaid and Delta Dental and sees patients regardless of ability to pay on a sliding fee scale. Same day appointments are available.

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